



Missing product 101



Missing a component of a turn day kit?

Email support at **support@getsojo.com** or text START to **(571) 406-2512**.*

Please include: Name of company, office location name,
and picture of the label on the turn day kit.

Make sure the photo is clear, in focus and close up.



Missing a full reservation kit?

First, double-check that the reservation wasn't made last minute.
If it was, please pull a kit from the safety stock.

Not a last minute reservation? Email support at **support@getsojo.com**
or text START to **(571) 406-2512**.*

Please include: Listing name and date the reservation was made.

By texting START to (571) 406-2512, you consent to receive customer care text messages from Get Sojo. Msg & data rates may apply.
Msg frequency varies. Unsubscribe at any time by replying STOP. Reply HELP for help.

Privacy Policy: www.getsojo.com/pages/terms-and-conditions | Terms of Service: help.getsojo.com/knowledge/missing-product-101-reference-guide